

RK3288/RK3368 TV Boxes Guides & Issue Tracker - Bug #18

Teamviewer app not working correctly on RK3288/RK3368 Lollipop firmware, missing addon library?

03/28/2016 07:52 AM - Redmine Admin

Status:	Resolved	Start date:	03/26/2016
Priority:	Normal	Due date:	
Assignee:	Redmine Admin	% Done:	100%
Category:		Estimated time:	0.00 hour
Target version:			

Description

Network Android App - Teamviewer app not working correctly

User said: 'I have tested the "host-only" / "quick support" apps without success.

Some libs were missing.

There are special addons released for plenty of devices here

<https://play.google.com/store/apps/developer?id=TeamViewer> but none for RK3368'

It works on Kitkat firmware on RK3288 but not on Lollipop.

Lots of users provide remote support for Rockchip devices they sell to users.

So for them this is an important app to use correctly to remotely help their buyers.

History

#1 - 04/03/2016 10:51 PM - Redmine Admin

- Subject changed from *Teamviewer app not working correctly on RK3368, missing addon library?* to *Teamviewer app not working correctly on RK3288/RK3368 Lollipop firmware, missing addon library?*

- Description updated

#2 - 07/27/2016 09:14 PM - Redmine Admin

- Status changed from *New* to *Resolved*

- % Done changed from *0* to *100*

Problem was identified and fixed.

If you want to use Teamviewer, please contact me for the solution.